



RMA RETURN FORM

Complete this form and include it inside your return package.

RETURN SHIPPING ADDRESS

Canadian Cell Parts Inc.
Suite 316, 186-8120 No. 2 Road
Richmond, BC V7C 5J8 CANADA
Phone: 604-721-8495

INTERNAL USE ONLY

RMA # _____
Date Received _____
Shipping Agent _____
Tracking # _____

CUSTOMER INFORMATION

Name _____ Business Name _____
Email _____ Phone _____
Address _____ Apt/Suite _____
City _____ Province _____ Postal Code _____

RETURN ITEM DETAILS

Item Name / SKU	Color	Problem Description	QTY

REQUESTED RESOLUTION

☐ Store Credit ☐ Original Payment Method ☐ Replacement / Exchange Review

Approved RMA refunds are issued as store credit or back to the original payment method used for purchase.

IMPORTANT RETURN & WARRANTY INFORMATION

- **Lifetime Warranty:** Eligible parts are covered for manufacturer-related functional defects. Physical damage is not covered.
- **Physical Damage:** Cracked screens, scratches, torn flex cables, broken LCD/OLED panels, bent parts, liquid damage, and installation damage are not accepted as warranty returns.
- **Return Shipping:** Pack all items securely and use a tracked shipping service. Canadian Cell Parts is not responsible for damage caused by insufficient return packaging.
- **Replacement Discount:** If an item was physically damaged and you need another one, contact us. A returning-customer discount may be available.

Customer Signature _____

Date _____